



# RE-OPEN LEMON GROVE

## A Guide to Re-opening Businesses

This is an informational guide containing a basic overview of the State and County mandatory measures for re-opening businesses as listed in Governor Newsom's Order as well as San Diego County Health Order.

Governor Gavin Newsom will determine which businesses will be allowed to reopen according to the phases that are outlined on the [Resilience Roadmap](#) designed by Governor Newsom. Businesses approved for reopening will be required to complete/develop a [Safe Reopening Plan](#). A completed [Safe Reopening Plan](#) needs to be **PRINTED** and **POSTED**, displayed at the business's entrance. [Business Safety Framework](#) guidelines must be implemented in the [Safe Reopening Plan](#).

### MANDATORY SIGNAGE

Signage must be posted at each public entrance of the business facility informing all employees and customers that they must:

- Avoid entering the business if they have a cough or fever.
- Maintain a minimum six-foot distance from one another.
- Not to shake hands or engage in any unnecessary physical contact.
- Wear face coverings/masks at all times while inside the facility.

### MANDATORY MEASURES TO PROTECT EMPLOYEE HEALTH

- Employees capable of teleworking should work from home.
- Instruct all employees that are sick to not come to work.
- All employees must have temperature taken before coming into work. If a thermometer is not available employees should be screened for symptoms such as fever, chills and shaking.
- All employees must wear face coverings/masks when in the workplace or stay six-feet from each other.
- All desks or individual work stations are at least six-feet apart.
- All breakrooms, bathrooms and common areas must be disinfected frequently
- Appropriate Personal Protective Equipment is provided to employees in relation to their work duties.
- Soap and water are readily available to all employees to wash hands or have hand sanitizer effective against COVID-19 (minimum 60% alcohol content) is available to all employees.
- Copies of the protocol to be distributed to all employees.

### RECOMMENDED MEASURES TO PROTECT CUSTOMER SAFETY & MAINTAINING SOCIAL DISTANCING

- Limit the amount of customers in the facility at any one time.
- Curbside or outdoor pick-up is available when possible.
- Providing for contactless payment systems or, if infeasible, sanitizing payment systems regularly.
- Placing signs outside the facility reminding people to keep at least six-feet apart, including when in line.
- Encourage one way pedestrian traffic throughout store aisles.
- Placing tape/markings at least six-feet apart in customer queue.
- Appointment system is utilized when feasible.
- Post an employee at the door to ensure that the maximum number of customers in the facility set forth above is not exceeded.
- The business is encouraged to describe other measures it is taking to prevent crowds and maintain social distancing (e.g. providing hours of operations available to specific populations, such as seniors).